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CORPORATE COMMUNICATION

September 24, 2021

WATT CONSULTING GROUP

Covid-19 Update to Clients

Serving Our Clients During Covid-19 Restrictions

Public health restrictions affect how businesses are permitted to serve clients while in-person. Government programs allow private businesses to remove restrictions by requesting and verifying health information from our clients. At this time, WATT is not requiring personal health information from our clients, and we will continue to meet or exceed public health restrictions in British Columbia, Alberta, and Saskatchewan.

Our mission is to deliver quality and innovative professional services that exceed our client's expectations. As part of this commitment, we hold paramount our responsibility in health and safety. We also believe that treating all people with fairness and courtesy is fundamental to our relationships with clients. At WATT, our values are our guide in how we serve our clients, our communities, and each other.

Meeting With Our Clients

WATT's offices in British Columbia and Alberta are subject to ongoing and changing public health restrictions due to Covid-19. These restrictions have an impact how we conduct in-person meetings with our clients.

- As a first choice, we meet with our clients via video conferencing. We have permanently embraced video conferencing as an effective tool for business-as-usual at WATT. We believe this method of communication brings value to our clients in convenience, time and cost savings, and inclusivity.
- We are available to meet with clients in-person when physical presence is required for operational effectiveness. When meeting in-person at our offices, we will meet or exceed the present public health restriction. When meeting with clients outside of our office, we will meet or exceed the present public health restrictions or the health and safety requirements of our clients. We ask that our clients do the same.

Contact

If you have questions about WATT's health and safety protocols, please contact our safety officer:

Robin Bird, HSA

Safety Officer

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E: rbird@wattconsultinggroup.com